Justin Systems, Inc.
Inventory, POS, Data Capture Solutions
7608 West Highway 71, Suite C
Austin, Texas 78735
P-512-327-7300
F-512-328-4626

JUSTIN SYSTEMS, INC.
DATA COLLECTION & INVENTORY MANAGEMENT SERVICES

Repair Tag

Date: _____

SENDERS INFORMATION
Company:_____ PO#:_____
Street Address: _____
City:_____ State:_____ Zip:_____
Contact Name:_____ Phone:_____ Fax:_____ Email:_____

RETURN ADDRESS: (Please complete below only if different from sender's information)
Company:_____ PO#:_____
Street Address: _____
City:_____ State:_____ Zip:_____
Contact Name:_____ Phone:_____ Fax:_____ Email:_____

PRODUCT FAILURE DESCRIPTION: (Please check the option which best describes the failure that you are experiencing)
Model Number (See Device):_____ Serial Number (See Device):_____

□ BATTERY PROBLEM
  □ Backup
  □ Damage
  □ Drain Problem
  □ Heating Up
  □ Won't Charge
  □ Won't Hold Charge

□ CABLE PROBLEM
  □ Connector
  □ Cut/Pinched
  □ Intermittent
  □ Loose

□ CHARGER PROBLEM

□ COMMUNICATION PROBLEM
  □ Interface
  □ Intermittent
  □ Modem
  □ Optical
  □ PCMCIA
  □ Printer
  □ Range/Coverage
  □ RF/Radio

□ DAMAGE PROBLEM
  □ Antenna
  □ By Water
  □ Case/Housing
  □ Handle
  □ Internal Loose Parts
  □ Trigger
  □ Window Lens

□ DISPLAY PROBLEM
  □ Cracked
  □ Does Not Display
  □ Faint/Contrast
  □ Lines

□ KEYBOARD PROBLEM
  □ Keys Not Functional
  □ Missing Keys
  □ Overlay
  □ Sticking Keys
  □ Worn Keys

□ LASER PROBLEM
  □ Alignment
  □ Intermittent
  □ No Beam/Faint Beam
  □ No Decode

□ LOCKUP PROBLEM

□ PRINTER PROBLEM
  □ Cable
  □ Print head
  □ Printing Quality
  □ Take-up Spool

□ TONE-BEEPER-SPEAKER

□ POWER PROBLEM
  □ Intermittent
  □ Won't Power Up

□ RESET PROBLEM
  □ Won't Reset
  □ Intermittent

□ SOFTWARE PROBLM
  □ Configuration Issues
  □ Does Not Load
  □ Error

□ SYSTEM PROBLEM
  □ Crashes
  □ Error

□ ERROR RECEIVED
  □ Message_____

□ WAND PROBLEM

Please provide any additional detail regarding your failure:
_____
_____
_____
_____

**********Please retain a copy of this document for your records!**********